

ADJUDICATION AND REVIEW COMMITTEE AGENDA

7.00 pm Wednesday Town Hall 22 August 2018

Members 8: Quorum 4

COUNCILLORS:

Conservative Group

(4)

Residents' Group

(1)

Upminster & Cranham

Residents' Group

(1)

Ray Best (Vice-Chair)

Timothy Ryan (Vice-

Chair)

Maggie Themistocli (Chairman)

Joshua Chapman

Ray Morgon

Gillian Ford

Independent Residents' Group

(1)

Labour Group

(1)

Jeffrey Tucker

Denis O'Flynn

For information about the meeting please contact: Richard Cursons Tel: 01708 432430 e-mail:richard.cursons@onesource.co.uk

Protocol for members of the public wishing to report on meetings of the London Borough of Havering

Members of the public are entitled to report on meetings of Council, Committees and Cabinet, except in circumstances where the public have been excluded as permitted by law.

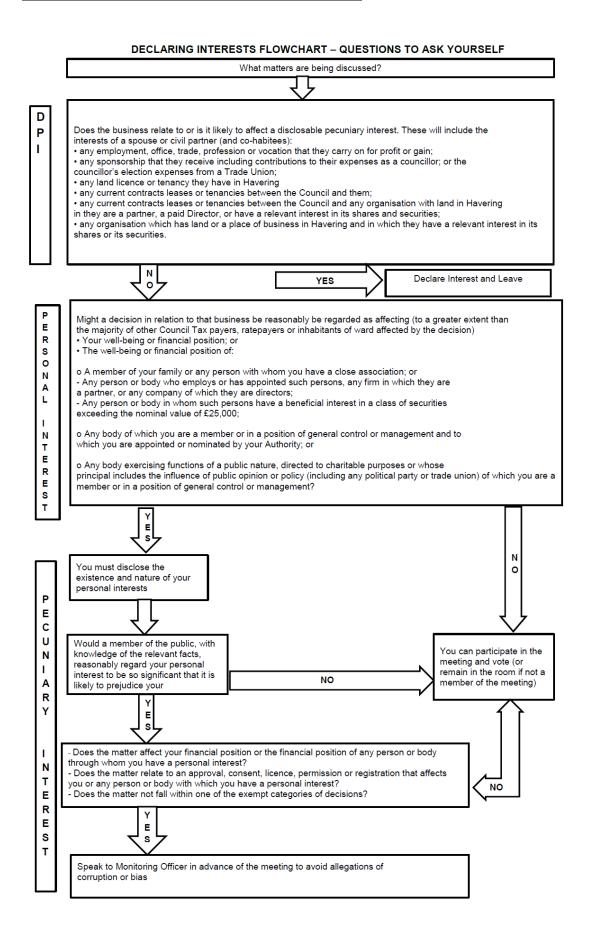
Reporting means:-

- filming, photographing or making an audio recording of the proceedings of the meeting;
- using any other means for enabling persons not present to see or hear proceedings at a meeting as it takes place or later; or
- reporting or providing commentary on proceedings at a meeting, orally or in writing, so
 that the report or commentary is available as the meeting takes place or later if the
 person is not present.

Anyone present at a meeting as it takes place is not permitted to carry out an oral commentary or report. This is to prevent the business of the meeting being disrupted.

Anyone attending a meeting is asked to advise Democratic Services staff on 01708 433076 that they wish to report on the meeting and how they wish to do so. This is to enable employees to guide anyone choosing to report on proceedings to an appropriate place from which to be able to report effectively.

Members of the public are asked to remain seated throughout the meeting as standing up and walking around could distract from the business in hand.



AGENDA ITEMS

1 CHAIRMAN'S ANNOUNCEMENTS

The Chairman will announce details of the arrangements in case of fire or other events that might require the meeting room or building's evacuation.

2 APOLOGIES FOR ABSENCE & SUBSTITUTE MEMBERS

(if any) - receive.

3 DECLARATIONS OF INTERESTS

Members are invited to declare any interests in any of the items on the agenda at this point of the meeting. Members may still declare an interest in an item at any time prior to the consideration of the matter.

4 MINUTES (Pages 1 - 6)

To approve as a correct record the minutes of the meeting of the Committee held on 20 February 2018 and to authorise the Chairman to sign them.

- 5 **UPDATE ON CORPORATE COMPLAINTS** (Pages 7 24)
- 6 UPDATE ON PERFORMANCE WITH MEMBER ENQUIRIES (Pages 25 32)
- 7 LOCAL GOVERNMENT AND SOCIAL CARE OMBUDSMAN'S ANNUAL REVIEW LETTER 2017/18 (Pages 33 46)

Andrew Beesley
Head of Democratic Services